

Duc Date: June 24, 2004

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant: Paul F. Klein      Examiner: Philip C. Lee      JUN 23 2004  
Serial No.: 09/711,660      Group Art Unit: 2154  
Filed: November 13, 2000      Docket: G&C 30695.19-US-U1  
Title: METHOD AND APPARATUS FOR DETERMINING A RESPONSE TIME  
FOR A SEGMENT IN A CLIENT/SERVER COMPUTING ENVIRONMENT

## CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being filed *via facsimile transmission* to the U.S. Patent and  
Trademark Office on June 23, 2004.

By:   
Name: Jason S. Feldman

AMENDMENT UNDER 37 C.F.R. §1.111**OFFICIAL**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated March 24, 2004, please amend the above-identified  
application as follows.